



Suction Pump Fault Finding Guide



Troubleshooting



Pump Overheating

Ensure proper ventilation and check for prolonged use. Improper cleaning chemicals can also cause overheating.



Pump Not Running

Check the power supply and fuse. Then lift the suction hose to switch the pump on.



Suction Beeping or Errors

The amalgam pot may be full. Clean it out, including any grooves.



Weak Suction

Clean filters on the chair and suction pump.

Checks and Disinfection



Look for alarms on the display. Contact our service department if there are any issues.



Turn off the suction motor when the surgery is not in use to conserve energy and prolong equipment life.



At the end of the day, aspirate a non-foaming concentrate to disinfect and deodorise the system.



Use a specialised cleaner (as per manufacturer's guidelines) once or twice a week to prevent a build-up of deposits.

Maintenance Work

Before beginning any maintenance work, ensure the following safety precautions are taken:

- Wear appropriate personal protective equipment.
- Disconnect the machine from the power supply.
- Ensure no flammable or corrosive materials are in the room.
- Always refer to the manufacturer's manual.

Annual maintenance should be carried out by a trained engineer using the manufacturer's service kits.

Need Further Assistance?

If your suction pump is still malfunctioning, or if the problem persists, please contact our support team.

Call us on 01322 421156 for immediate assistance.



Alternatively, for access to our free remote support service, simply scan the QR code.